



TIMEOUT-*Challenging Behaviours, or something else?*

Evaluation

1. Why is the term 'Challenging Behaviours' problematic? (hard to work with?)

2. What are some of the reasons behind difficult communications with residents?

3. Give one example of 'best approach' towards a resident?

4. What other questions do you have about this topic?

5. What rating out of 10 would you give this training?